



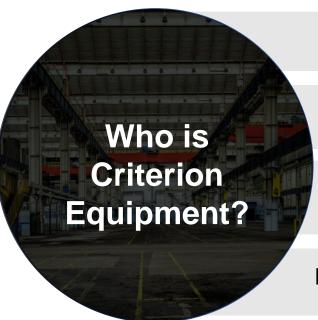
# **Criterion Equipment**

**Company Profile** 2021

### **Criterion Equipment Company Overview**



## Sole distributor of TCM Forklift Equipment throughout Southern Africa.



Acquired by CEG of Invicta Holdings Ltd on 1 June 2009

Qualified staff & 24 hour support.

Network of **7 company owned branches** as well as a number **of sub-dealers**.

Extensive Service & Product Offering including; Rentals, Sales, Parts & Maintenance

## **TCM Forklifts**

## Why buy TCM?



## Reputation for being user friendly, reliable and durable.



**Durable and sturdy** forklifts.

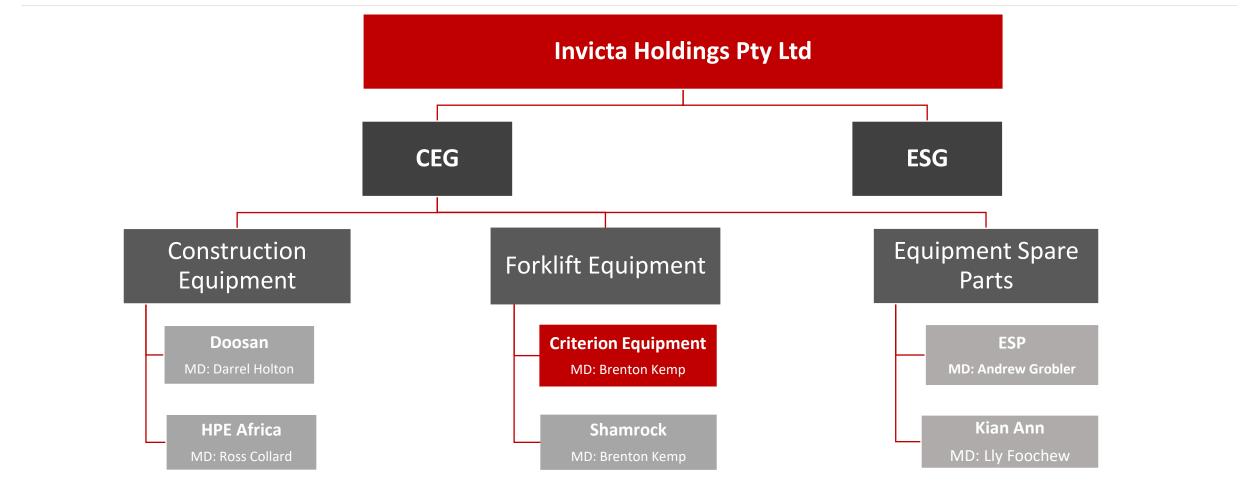
Reputation among users for manoeuvrability & reliability.

TCM products command of the **highest resale values** in the industry.

Extremely Service & User friendly.

Who is CEG & where do we fit in?





**Invicta Holdings & The Capital Equipment Group** 



For more information about The Capital Equipment Group & Invicta Holdings Ltd, visit their websites at:



www.invictaholdings.co.za



www.capitalequipmentgroup.co.za

#### Our Network of branches & dealers









Our Network consists of 7 branches including dealers throughout Southern Africa.





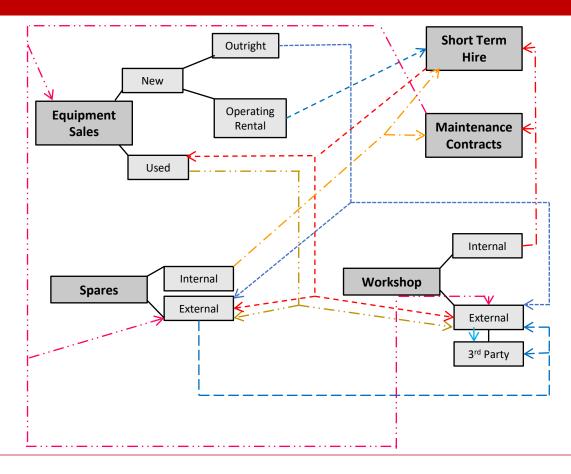
# **Our Product & Service Offering**

**Company Profile** 2021





### **Criterion Equipment Business Model & Processes**



# **Product & Service Offering**

### **Criterion Equipment Value Proposition**



### 1. Forklift Sales



- New Equipment
- Refurbished Equipment

### 2. Forklift Rentals



- Short term rentals
- Over 750 units in its short term rental fleet

## 3. Spare Parts



- Exceptional availability in respect of OEM forklift parts.
- 24/7 support on standby.

# 4. Workshop/Field Services



 Responsible for maintenance, repairs and service both in the field and in the workshop.

## 1. Forklift Sales

### What can we offer you?



#### **New Forklift Sales**

- Tailor-made in-house finance options, on all new equipment purchased, such options including:
  - Outright purchase
  - Operating lease with no ownership
  - Finance lease with option of ownership(commonly referred to as Rent to own)
- Warranties:
  - Full 1 year or 2000 hours factory warranty.

#### Refurbished/Used Forklift Sales

- Used equipment is either sold partially refurbished, fully refurbished, or alternatively in its current state.
- All refurbished equipment is refurbished back to factory standard specifications.
- Warranties:
  - 6 Months warranty on oil submerged components.
  - 3 Months warranty on remaining components, excluding electrical components and electrical parts.

## 2. Forklift Rentals

#### What can we offer you?



## **Long term Forklift Rentals**

- In house finance available
- Tailored packages, including maintenance contracts
- 36 to 60 month finance periods
- Internal combustion counter balance, electric counter balance and warehousing forklift trucks available
- Customised to suit customers application

#### **Short term Forklift Rentals**

- Competitive rates, offering delivery and collection services
- Daily, weekly and monthly forklift hire
- Forklift hire and service centres countrywide
- Full range of material handling equipment
- Guaranteed support

# **Forklift Range**

## **Our Forklift Range**



Internal Combustion Counter Balance











**Specialised Warehouse Material** 











**Electric Counter Balance** 



# 3. Spare Parts

### What can we offer you?



### Criterion Equipment ensures exceptional availability in respect of OEM forklift parts.

- Technical support from TCM Japan.
- Supplying parts to all of it's workshops where maintenance and service of its own, as well as customers equipment, is undertaken.
- Counter sales of both OE and after-market parts.
- Standby support 24/7 for customer emergencies.
- Sourcing parts from international manufacturers.

# 4. Workshop & Field Service

What can we offer you?



## Workshop

- Fully fledged workshops.
- Criterion maintains its own internal fleet in its workshops.
- Workshops also cater for rebuilds and refurbishments on our site.

## Field services

- Responsible for maintenance, repairs and service of its own equipment in the field, where rental and maintenance contracts are in place.
- Criterion Equipment can also tend to customers own equipment for maintenance, repairs and services in the field.

# **Specialised Industries**





TCM forklift trucks are robust and can be modified to meet exacting customer needs and specialised applications such as:

- Mining
- Cold storage
- Flame Proofing
- Attachments / Ancillaries
- Customer specific requirements

## Value Adds

#### Added value that Criterion can offer to its customers



We understand the importance of providing added value services to our customers.

- Qualified technical staff and 24 Hours Support
- In-house finance
- Complete refurbishing of machines according to TCM specifications and safety requirements
- Repair and reconditioning of components such as masts, transmissions, axles etc.
- Cosmetic overhauls and major repairs
- General service and repairs
- Fitment of specialised forklift management systems such as engine protection systems, transmission control systems,
  battery isolators and centralised greasing systems
- Use of approved and accredited service providers





# **Our Affiliates**

**Company Profile** 2021

# **Capital Equipment Group Affiliates**

**Our Affiliates** 



Construction **Equipment** 





**Forklift Equipment** 



**Equipment Spare Parts** 









# Stay in touch with Criterion

**Company Profile** 2021



# **Connect with Criterion Equipment**

Get the latest updates, news and information about Criterion equipment by following Criterion Equipment on the following platforms:

- Website: www.criterion.co.za
- Facebook: <a href="https://www.facebook.com/criterionequipment/">www.facebook.com/criterionequipment/</a>
- Instagram: @criterion\_forklift\_equipment
- in LinkedIn: www.linkedin.com/company/criterion-equipment/

# **Contact your nearest Branch or Dealer**

### **Head Office**

Isando (011) 966 9700

### **Branches**

Pretoria	(012) 379 6132
Nelspruit	(013) 752 6292
East London	(043) 736 3008
Port Elizabeth	(041) 487 1799
Cape Town	(021) 386 8766
Pinetown	(031) 705 3890

### **Dealers**

Bethlehem Vurkhyser	(058) 303 9796
Bloemfontein Forklift	(051) 432 3332
AnescoC.C	(034) 995 1640
KaapAgri	(022) 482 8182
Walker Industria, Upington	(054) 332 1074
AE Forklifts	+264 64 205 166
Hyundai	+268 24 047 422
Equipment and Parts Suppliers	+265 01 753 806
Forklift Handling	+264 61 255 541





